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TERMS AND CONDITIONS

These terms and conditions govern the Agreement between the passenger, the credit card holder, and/or the individual making the reservation, collectively referred to as the "Customer," and **Platinum Drive DC**. Once executed and acknowledged by Platinum Drive DC, this Agreement overrides any prior verbal or written agreements and applies to all future reservations. By entering into this Agreement, the Customer confirms they are at least 18 years old and legally authorized to engage in this contract under the applicable laws of the District of Columbia, Maryland, or Virginia.

Payment Terms:

- Payment details must be provided at the time of booking.
- Minimum service durations apply as follows:
 - Executive Sedan: 3 hours
 - Executive SUV: 3 hours
 - The pricing provided in the contract serves as an estimate and is subject to adjustment if necessary. Any wait time during transfers will be charged in 15-minute increments after a 15-minute grace period. Should the trip exceed the reserved time, additional charges will be applied based on 15-minute increments.
 - Customers will not receive refunds for any unused portion of their reserved time.
 - Toll fees will be added to the total charges if the Customer requests the chauffeur to use toll roads.
 - By providing a credit card for payment, the Customer grants **Platinum Drive DC** authorization to charge all applicable amounts under this Agreement to the card on file. Additional signatures or documentation are not required. Acceptance of this Agreement confirms the Customer's responsibility as the cardholder, equivalent to physically signing the receipt. Final trip charges will be calculated and billed upon completion of the service.

Cancellations:

All vehicles are subject to a minimum cancellation notice, or a 35% cancellation fee will be charged.

- Sedan(s): 2 hours
- SUV(s): 2 hours

Taimur Azam
Co-Owner / Operations Head

Azam Mohammad
Owner/President

Date : 02 / 11 / 2025

